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"The largest privately owned self storage company in the United States and Puerto Rico"

June 9, 2007

Fresh Look
Barton Grimm
30555 Vernon Drive
Beverly Hills, MI 48025

RE: Testimonial

Dear Mr. Grimm:

I want to take this opportunity to recognize you for your outstanding painting work and superb customer service you have provided the OB Companies over the years. You have provided a steady, high quality painting service from the time you did your first job for me on a Shurgard Storage facility back in 2002. I have lost count of the number of projects, but I can say your work has always been of high quality and you have always taken care of any issues that have arisen. I want to thank you also for the professional expertise and advice you have given me over the years on projects that were not in your coverage area. Even when you had no financial benefit or if there was a question I had on a product you were unfamiliar with, you were always ready to help me find the answers and the resources I needed, and I appreciate it.

Whether you were painting a new 100,000 SF facility for me in Detroit or refurbishing roll-up doors on a small facility in Indiana, or consulting on a project in Syracuse New York, you have always been professional, smart, dependable, and accountable. If I had a "Fresh Look" in every CSI division, and believe me I am looking, my business of self storage development and facility maintenance would be a breeze.

Keep up the good work, thanks for five years of service, and I look forward to the next five. If you have any customers that would like to hear about the services you have provided to our company over the years, please feel free to have them contact me directly.

Respectfully yours,

OB COMPANIES

A handwritten signature in black ink that reads "Jared C. Farmer". The signature is written in a cursive style and is positioned to the left of a vertical red line.

Jared Farmer
Vice President of Asset Management